Setup
Place unit on a flat, clean surface. Ensure MultiDock’s cooling fan is unobstructed.

1. Connect MultiDock’s power cord.

Load
1. Slide one iPad into each slot, as shown.
2. Plug in the USB cable to the MultiDock.

Plug in the Dock Connector cable to your iPad.

Charge
Charging is automatic and begins when you attach the Dock Connector to your iPad.

Flashing green LED: The iPad is being charged.

Solid green LED: The charge cycle is complete.
Sync

First, configure your host computer. You will need to configure iTunes only once.

1. Open iTunes.

2. Under iTunes’ Preferences, deselect “Check for new software updates automatically”.

Each iPad you’ve loaded in the MultiDock will appear listed under Devices.

3. Connect the MultiDock’s USB cable to your computer.

Now configure each iPad for use with MultiDock. You will only need to configure each iPad once. Before you begin, make sure Auto-Lock (under Settings -> General) on your iPad is not set to “Never”. If Auto-Lock is set to Never, the iPad will draw more current and the green LED will not indicate correctly when the iPad is 100% charged.

1. Select an iPad from iTunes Devices menu.

2. Under the Summary tab, click Options.

3. Enable “Open iTunes when this iPad is attached” if you want your iPad to automatically start syncing when you plug in the sync cable.

4. Enable “Sync only checked songs and videos” for maximum content control on each iPad.

5. Disable “Manually manage music and videos” if you use iTunes to manage each device’s media and apps. NOTE: If you’re in the habit of adding content to your iPad by dragging it from the host computer to your iPad, you will need to do so for each connected iPad.

6. In the remaining tabs, select the media, playlists and apps you want to sync to that iPad.

7. Repeat this process for each iPad.

8. Click Sync or Apply in the iTunes window.

Solid Amber LED: The iPad is connected.

9. When syncing is complete, remove the USB cord from the host computer. The USB host cable MUST be disconnected from the host computer after syncing is complete for MultiDock to resume fast charging.
Using a USB Hub with your MultiDock.

Attach up to 3 MultiDock units to your host computer using a standard 3-port USB hub. (Hub included with order of two or more MultiDock units.)

Troubleshooting

Help! My MultiDock isn’t charging its iPad.

- Is the USB host cable unplugged?
- Is the MultiDock itself plugged in?
- Is a red LED showing on any of MultiDock’s slots? If so, unplug the MultiDock unit for 30 seconds (but wait until other sync operations are finished), then plug it back in. If the red LED is still illuminated, please contact Griffin Tech Support.

Have a question not answered here? Contact Griffin Technology’s Tech Support Group.

800-208-5996

Live chat by visiting

www.griffintechnology.com/support

9 AM - 6 PM Central Monday - Thursday, 9 AM - 5 PM Central Friday.